

Roll No .....

**IT-7004 (2) (CBGS)**

**B.E. VII Semester**

Examination, November 2019

**Choice Based Grading System (CBGS)**

**E-Commerce and Governance**

*Time : Three Hours*

*Maximum Marks : 70*

- Note:** i) Attempt any five questions.  
ii) All questions carry equal marks.

1. a) What is E-Commerce. Discuss all E-business models. 7  
b) What is Supply Chain Management? List any six characteristics of supply chain management in E-commerce. 7
2. a) Explain a layered architecture for M-commerce along with the function of each layer. 7  
b) Discuss Credit Card based electronic payment system. 7
3. a) What do you understand by E-Governance? Explain E-Governance architecture. 7  
b) Write short note on Mobilization and Lobbying. 7
4. a) What is E-framework? Discuss its various steps and its related issues. 7  
b) What is E-readiness? Explain E-government readiness. 7

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5. a) What are the challenges faced by E-government? Explain approaches to overcome there challenges. 7  
b) What is firewall? Discuss the types of firewall. 7
6. a) Explain EDI (Electronic Data Interchange) and its layered architecture. 7  
b) Explain Smart Cards in detail. 7
7. a) Describe various risk associated with Credit Card and how this risks can be minimized. 7  
b) What are the issues and challenges in implementing E-Governance in a country like India. 7
8. a) Discuss G2C2G model of E-Governance. 7  
b) What is E-Seva? How the peoples are facilitated from E-Seva. 7

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